

# ALL-STAR ACADEMY SWIM SCHOOL POLICIES

★ ★ ★ ★ 2010 ★ ★ ★ ★

**PLEASE CAREFULLY READ OVER THE POLICIES, COMPLETE THE ENROLLMENT AGREEMENT AND LEAVE IN THE TUITION BOX. THANK YOU!**

Annual Registration Fee	Amount
Fee for First Child	\$25
Fee for Second Child	\$20
Fee for Families of 3 or More	\$50

ISR National Registration Fee	Amount
Fee Per Child Paid Online at Time of Registration	\$105

All-Star Academy of Danville reserves the right to change its rates and will post such via email.

## **All-Star Deposit**

There will be a onetime deposit fee of \$100 per child. This deposit is to be paid upon initial sign-up and will carry over until you decide to end lessons with All-Star. This deposit will then put applied towards your last tuition payment.

## **Cancellation Policy**

When signing up for swim lessons with All-Star Academy, you are signing up to commit to the entire program. Should you decide that you will no longer be needing lessons, you must provide All-Star Academy with a 30 day written cancelation notice in order to have your deposit be applied to your last tuition payment. Cancelations made outside the cancelation policy forfeit their deposit.

**Possible Reasons for All-Star Academy to Cancel Lessons:** Thunder and lightning storms, Wind storm when Pool Dome is on, Child has a bowel movement during a lesson, Instructor ill.

## **Late Payment Policy**

There will be a late payment fee of \$5.00. If a payment is not received on the due date, you will receive an email with an updated invoice including the late fee.

## **Sanitation Policy**

Fecal contamination in or around a pool poses a serious health risk to all using the facility. When an accident occurs, we are forced to shut down operation for an extended period of time to properly clean and sanitize our facility. Our goal is to reduce the spread of disease and inconvenience to swimmers whose lessons are cancelled.

- Children who are not **100%** potty trained must wear **two layers of protection**. First layer can either be a disposable swim diaper or a reusable swim diaper. The second layer must be a reusable swim diaper.
- If a child has a bowel movement during a lesson all lessons will be canceled for the remainder of the day. There will be a \$100 fee to the family to partially cover the costs incurred for cleaning and canceling lessons.

# ALL-STAR ACADEMY SWIM SCHOOL POLICIES



## Make-up Lessons

There will be no make-ups for missed lessons regardless of the reason.

## Sick Policy

Should your child become ill, you must provide All-Star with **24 hours notice** from the time of your lesson. Should proper notice be given, you will be provided with either a credit or a makeup, depending on availability. If notice is received outside the allotted time, there will be no makeup. No exceptions.

## Expected Behavior

- Children **must** remain inside the Swim Shack with their parent or guardian.
- No child is to be left unattended anywhere on the property.
- During a lesson parents and siblings are to remain inside the Swim Shack until the instructor calls you outside to conference about the lesson.
- It is the parent's or guardian's responsibility for all persons brought to All-Star Academy of Danville. While in the Swim Shack, parents need to ensure their children respect All-Star Academy's possessions.
- Children are not allowed to play with or use any supplies we provide in the Swim Shack (business cards, flyers, registration paperwork, family files, any thing on the bulletin board, etc.) We provide these supplies as information for our families; **please make sure your children respect all property!**
- DO NOT hit or poke the pool dome.
- Running is NOT permitted any where on the premises, this includes the parking lot.
- Walk ways, parking lot, barked area, flower gardens or any other area is not acceptable for bathroom use. We provide a bathroom for all swim clients, see Bathroom Policy.
- **NO PETS/ANIMALS ARE PERMITTED ON ALL-STAR ACADEMY'S PROPERTY.**
- Children **are not allowed** to play in graveled areas.
- Children **are not allowed** to go beyond the fenced area leading to the pool equipment.
- Children **are not allowed** to walk up to barbed wire fence to observe livestock.

## Photos and Videos

Taking photos or videos is permitted. Everyone must request permission prior to lesson from the instructor and the instructor will then advise when it is appropriate to take a photo or video.

## Bathroom Policy

**ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT WHEN GOING TO THE BATHROOM!** Follow the path up to the house. The bathroom is located to your right as you enter the door. This bathroom is designated for swim school use; there is no need to knock. Please make sure the water is turned off and the door to the house is closed completely when you leave. **Please do not allow your children to use any outside area as a restroom.**

# ALL-STAR ACADEMY SWIM SCHOOL POLICIES

★ ★ ★ ★ 2010 ★ ★ ★ ★

## Parking Lot

There is a **1 mph speed limit** that is strictly enforced at all times while on the property of All-Star Academy of Danville. Regardless of how late you are for a lesson, **do not** speed into the parking lot; children may be in the parking lot. We ask this of all parents for the safety of all persons coming for lessons at All-Star Academy of Danville. **PLEASE DRIVE SLOW!**

Park **facing** the pool fence or buildings and allow room for other clients.

## Hair and Nails

Hair needs to be kept out of children's faces! Long hair needs to be in a pony tail. Boys and girls with long bangs need to have bangs pulled back with a barrette or swim cap. Do not use bobby pins to secure hair.

Keep children's finger and toenails cut and filed on a weekly basis. A child may be removed from class if this becomes a problem.

## All-Star Academy Program Dates for 2010:

**Winter-** January-February

**Spring:** March- May

**Summer:** June- August

**Fall:** September-November

